# FRAUD DETECTION COMPLEX NEURAL NETWORK FOR FINANCIAL FRAUD DATA USING AWS SAGE MAKER CLOUD COMPUTING SOLUTIONS

#### 1 EXECUTIVE SUMMARY

This report considers how Machine Learning can provide a solution for the issue of fraud such that affects COMPANY as a Share registrar and Pension service provider.

In the first part of the report AWS Sage Maker is outlined as a potential cloud architecture for creating a fraud detection model, with the second part of the report showcasing a fraud detection deep learning artificial neural network artifact created using public simulated dataset of credit card transactions, which establishes the principles and approach needed to apply similar model for COMPANY specific problems and datasets.

Data and privacy remain one of the key considerations and a plan for safe implementation within COMPANY is presented, whereby the PROD data could be used within COMPANY's own infrastructure and system to first generate an anonymized or even fully synthetic / simulated dataset. Once such a data model is acquired, it is uploaded to a Cloud Architecture of choice, where a model is trained, tested, validated, and adjusted until it produces satisfactory results. Such a model is then moved on-premises and can be used to tackle real-world scenarios using PROD data.

Implementation of such a fraud detection system would need to be divided into several stages, based on typical business use cases and complexity of the ML solution required.

First stage, which is showcased in the artifact using public dataset, would focus on transactions - as units for analysis - with the neural network looking at features of a transaction itself for patterns indicating fraud. Future stages / updates could see an Ensemble model (a model made up of many specialist models) take a holistic view of an account or entire dataset to spot Anomalies and/or patterns in the data and could be used to spot fraud type or fraudster gangs.

The artifact is developed in Google Collab using TensorFlow, with a baseline model contrasted against progressively mode advanced experiments, allowing for objective comparison of model's improving ability to predict and generalize. Focus is placed on data pre-processing, which is shown to have strong influence on the model's ability to learn patterns. The results achieved indicate that COMPANY will best be served by generating its own dataset and supplementing it with simulated data, where each feature can be thought through and controlled, so that the model has best chance to find patterns.

The volume of data is not at issue in such a scenario as Transfer Learning can be applied, where a small dataset can be used to fine-tune an established State of the Art model in the Fraud detection category to specialize it for COMPANY data.

# 2 TABLE OF CONTENTS

| 1  | EXEC   | UTIVE SUMMARY  | 1                            |
|----|--------|--|------------------------------|
| 2  | Table  | 2  |                              |
| 3  | LIST   | OF TABLES  | 3                            |
| 4  | LIST   | 3  |                              |
| 5  | GLOS   | SARY   | 3                            |
| 6  | Evalu  | nation of the use of cloud computing for machine learning. | 4                            |
| (  | 6.1    | Application Proposal                                       | 4                            |
| (  | 6.2    | Platform Investigation and Critical Evaluation             | 4                            |
| 7  | Prod   | uction of an artifact that demonstrates deep learning      | 7                            |
| •  | 7.1    | Preamble   | 7                            |
| ٠  | 7.2    | Data Description   | 7                            |
|    | 7.2.1  | Dataset 1: Credit Card Transactions Fraud Detection Da     | taset 7                      |
|    | 7.2.2  | Dataset 2: Synthetic Financial Dataset for Fraud Detect    | ion 8                        |
| ٠  | 7.3    | Machine Learning Pipeline                                  | 8                            |
| •  | 7.4    | Experimentation for Learning Optimisation                  |                              |
|    | 7.4.1  | Base Model under sampled                                   | 12                           |
|    | 7.4.2  | Base Model Full dataset                                    |                              |
|    | 7.4.3  | Add a Hidden layer   | 14                           |
|    | 7.4.4  | Additional Epochs  |                              |
| •  | 7.5    | Experimentation for Performance                            |                              |
| •  | 7.6    | Business Factors   |                              |
| •  | 7.7    | Deployment Approach  | Error! Bookmark not defined. |
| 8  | Perso  | onal reflection on the learning experience                 | 19                           |
| 9  | Biblio | ography  | 19                           |
| 10 | Α      | PPENDIX A APRENTICESHIP STANDARDS                          | Error! Bookmark not defined. |
| 11 | Α      | PPENDIX B DATA   | Error! Bookmark not defined. |
| 12 | Α      | ND SO ON WITH FURTHER APPENDICES AS NECESSARY              | Error! Bookmark not defined. |

# 3 LIST OF TABLES

No table of figures entries found.

# 4 LIST OF FIGURES

| Figure 1 - COMPANY AI Model development process using AWS SageMaker (step          | p by step) Source: |
|--|--------------------|
| (Kulpa, 2024) Link   | 5                  |
| Figure 2 - Example of AWS SageMaker Architecture utilising many AWS and Sa         | geMaker services.  |
| Source: (Nandwani, Oyibo, & Shelton, 2022) link                                    | 6                  |
| Figure 3 - Base Model's Loss and Accuracy  | 12                 |
| Figure 4 - Confusion Matrix for base models  |                    |
| Figure 5 - model_0 (base model) architecture and training / fitting Error! Book    | mark not defined.  |
| Figure 6 - model_0_b - architecture and fitting / trainingshown                    | 14                 |
| Figure 7 - Accuracy and Loss for a Complex neural Network with 1 Hidden layer of 2 | 4 neurons ("relu") |
|  | 15                 |
| Figure 8 - Confusion Matrix when Hidden Layer of 24 Neurons added ("relu")         |                    |
| Figure 9 - model_0_c architecture and fitting / training process shown             | 16                 |
| Figure 10 - model_0 (where pre-processing was controlled by us) with Hidden la     | yer of 24 neurons  |
| ("relu") and given 30 epochs to train  | 17                 |
| Figure 11 - comparison of a simple fraud detection neural network with a single    | hidden layer with  |
| efficientnetb0 model   | 18                 |
|  |                    |

# **5 GLOSSARY**

COMPANY – name of the company that is a Share Registrar and Pension Provider.

## 6 EVALUATION OF THE USE OF CLOUD COMPUTING FOR MACHINE LEARNING

#### 6.1 APPLICATION PROPOSAL

As COMPANY moves into the AI era, a plethora of applications present themselves all of which would benefit from an early adoption by the COMPANY of the Cloud technologies such as are offered by e.g. Amazon's AWS. This report will investigate the Deep Learning aspect of the AI/ML solutions and propose a Fraud Detection Algorithm and a specific data secure way to develop it using AWS SageMaker in line with the COMPANY AI Policy and AI handbook.

The clear direction set by COMPANY's CEO to become a global share registrar and the focus placed on fraud prevention makes a Fraud Detection Algorithm a must have for COMPANY. Deep Learning Artificial Neural Networks have been proven extremely accurate in finding patterns and establishing decision boundaries for such problems. The app would be able to predict or raise a 'Red Flag' against ongoing transactions indicating possibility of fraud, ideally allowing COMPANY to act before fraud is committed. App would be held on-premises and be connected to an appropriate endpoint from where it could monitor ongoing transactions within current COMPANY infrastructure.

Please note that AI can help fight fraud in multiple ways (Lopez-Rojas & Axelsson, Money Laundering Detection using Synthetic Data, 2012) and with a focus on a specific part of the financial industry (Lopez-Rojas, Axelsson, & Gorton, RETSIM: A shoe store agent-based simulation for fraud detection, 2013). While this approach focuses on transaction data, an alternate approach, for example, would be a voice transcription algorithm that listens in on the incoming calls to detect fraudulent phrases or voice patterns and escalate the conversation to an experienced staff member.

COMPANY seems to approach the topic of AI with extreme caution, which is due to its responsibility as a share registrar and pension provider for the safety and privacy of its client data, which is why this report proposes to leverage Cloud Computing for Machine Learning only in so much as its necessary and only using synthetic / anonymised data (Lopez-Rojas E. , 2024).

#### 6.2 PLATFORM INVESTIGATION AND CRITICAL EVALUATION

AWS SageMaker could be leveraged for model building (training and evaluation) using an already preprocessed, anonymised and synthesized dataset, which would be prepared on-premises and sent to SageMaker environment over secure connections.

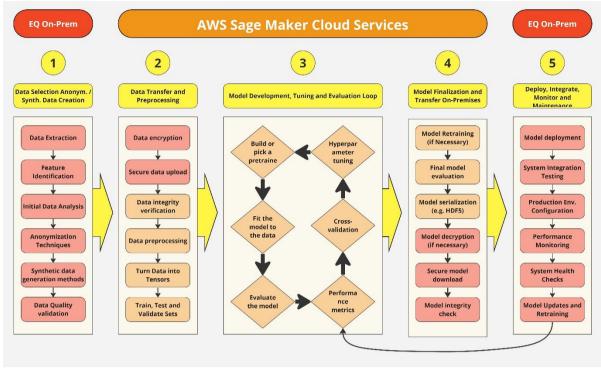


Figure 1 - COMPANY AI Model development process using AWS SageMaker (step by step) Source: (Kulpa, 2024) Link

Figure above shows a step-by-step process for how such an app could be developed using AWS SageMaker with a focus on data security as described previously.

AWS was chosen for this report, as it is already being implemented across COMPANY on some key PROJECTS, however same results can be achieved using competitors such as Google or Microsoft or even using on-premises hardware if significant ongoing investment was made in this area. Naturally, the difference is that AWS provides world-class ML capabilities on a per hour / on-demand basis, therefore significantly reducing costs of COMPANY's AI implementation (Amazon Inc, 2024).

As the previous figure shows AWS would be utilised especially for model building, training, and validation itself which are the aspects of Neural network design which require specialist hardware. If such a model was to be trained on a local device, such as a Dev laptop, model's training time could be days if not weeks (in a simple experiment using a relatively small dataset, the CPU training time per epoch was around 1:30 min, while a GPU training took 3 sec per epoch using a medium range, free access Google Collaboratory graphics card – Tesla T4). Since models inevitably grow in complexity as the business use case develops it would be best to setup a scalable infrastructure from on-set and prepare for the growth (Amazon Inc, 2024).

First COMPANY database structure for Share dealing and Pensions transactions must be analysed to establish the relevant features for the model to use, then PROD data extract with said features and a label identifying known fraud transactions could be performed. Data is then anonymized by removing any person specific details. Keep in mind that names, addresses and other confidential information are **NOT VIABLE** features for a model, so are not even part of the PROD dataset. Dataset could then be further synthesized by replicating it using a separate algorithm which replaces specifics of a given transaction with randomised / changed details while preserving the data structure and relationship between features. An example of such an approach is an external service provided by PaySim (Change, 2024), which learns the data model used by any payments related business to then generate fake transactions in keeping with the structure of the original dataset. Even if original transaction data were used, it would be turned into tensors which provides another degree of separation of the train/test dataset from the PROD data. An example of this is where the value of the transaction is turned into a

categorical variable of small, medium, large, exceptionally large, etc., depending on if the value e.g. falls between £0 - £1000.

It is unlikely that the fraud event is related to the specific amount being stolen, hence the actual amount might not be a valid feature. However, the comparative value of the transaction, e.g. as compared to average transactions for this account, could be used as part of feature engineering to bolster model's predictive capabilities.

Such a pre-processed dataset would then be moved over to AWS SageMaker for model generation. An artifact of such a model is created in part two of this report. Creation of the model would rely on AWS SageMaker's Jupyter Notebooks which allow for easy access to ML and visualization tools and the model can be coded in Python using TensorFlow or PyTorch with a variety of pre-built models available for Transfer Learning approach.

The fraud problem at hand requires a classification model, which can generate a non-linear decision boundary. The XGBoost model is a good example of AWS SageMaker's pre-built model offering that is specifically optimized for classification tasks and can handle imbalanced datasets which is a common feature of fraud detection scenarios (Amazon Inc, 2024).

As previously mentioned, the key feature of AWS SageMaker is its ability to quickly train the model using its infrastructure specifically designed for this task. Additionally, AWS offers Hyperparameter tuning, where these are automatically adjusted to optimize model's performance.

While this report suggests exporting the trained model from AWS to on-premises in line with data and ML policy at EQ, it is worth mentioning that AWS also offers Deployment and monitoring capabilities, which would allow for greater efficiency of the pipeline as the model develops and need retraining or updating.

It is worth mentioning that in an ideal scenario, should AWS be trusted with our data at some future point, development of such AI apps as this one can be done with relative ease even by those less experienced in AI/ML thanks to built-in Autopilot tools which guide the user through the development process.

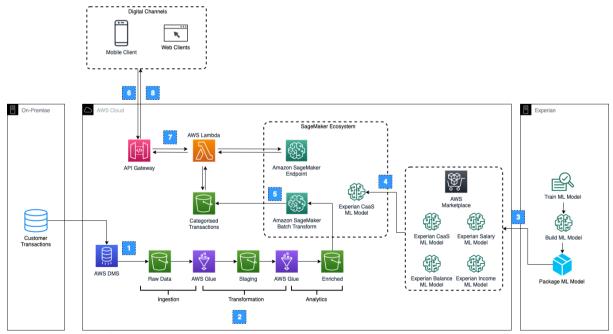


Figure 2 - Example of AWS SageMaker Architecture utilising many AWS and SageMaker services. Source: (Nandwani, Oyibo, & Shelton, 2022) <u>link</u>

#### 7 PRODUCTION OF AN ARTIFACT THAT DEMONSTRATES DEEP LEARNING

#### 7.1 PREAMBLE

This artifact will train and validate a neural network against two datasets that have previously been used to showcase Complex neural network's ability to find patterns in financial datasets. Artifact is developed in Google Collab using TensorFlow and in later stages shall be transferred over to AWS SageMaker should it be able to help tackle the problem of fraud.

#### 7.2 DATA DESCRIPTION

The first step in developing an ML model is to find the correct data. COMPANY data is **not** used in this report, but two public datasets have been used that contain financial transactions and identified (labelled) fraud occurrences within.

#### 7.2.1 Dataset 1: Credit Card Transactions Fraud Detection Dataset

This is a dataset generated by the Sparkov Data Generation tool (Shenoy, 2024). This dataset required pre-processing as it contains raw (simulated) customer data, which serves to exemplify how COMPANY will have to approach its data pre-processing. The simulator allows user to select 'profile' for data generation and this dataset contains a complex mix of transactions across all profiles to generate a more realistic representation.

|    | trans_date_trans_time |         |         |                |         | first      | last       | gender | street    | city          | state |       | lat     |         | city_pop |             | dob      |           |         |           | merch_lon is_ | fraud |
|----|-----------------------|---------|---------|----------------|---------|------------|------------|--------|-----------|---------------|-------|-------|---------|---------|----------|-------------|----------|-----------|---------|-----------|---------------|-------|
| 0  | 01/01/2019 00:00      |         |         |                |         | 7 Jennifer | Banks      | F      |           | Moravian      |       | 28654 |         |         |          |             |          | 0b242abb  |         |           |               | 0     |
| 1  | 01/01/2019 00:00      | 6.3E+11 | fraud_h | Hell grocery_p | 107.23  | 3 Stephani | e Gill     | F      | 43039 Ri  | l∈ Orient     | WA    | 99160 | 48.8878 |         | 149      | Special ed  | ******** | 1f76529f8 | 1.3E+09 | 49.15904  | -118.19       | 0     |
| 2  | 01/01/2019 00:00      |         |         |                |         | LEdward    | Sanchez    | М      |           | e Malad Cit   | y ID  | 83252 | 42.1808 |         |          |             |          | a1a22d70  |         |           | -112.15       | 0     |
| 3  | 01/01/2019 00:01      |         |         |                |         | Jeremy     | White      | М      | 9443 Cyr  | nt Boulder    | MT    | 59632 | 46.2306 | -112.11 | 1939     | Patent att  | ******** | 6b849c16  | 1.3E+09 | 47.0343   | -112.56       | 0     |
| 4  | 01/01/2019 00:03      |         |         |                |         | 3 Tyler    | Garcia     | M      | 408 Brad  | l∈ Doe Hill   | VA    | 24433 | 38.4207 | -79.463 | 99       | Dance mo    | ******   | a41d7549  | 1.3E+09 | 38.675    | -78.632       | 0     |
| 5  | 01/01/2019 00:04      | 4767265 | fraud_S | Stro gas_trans | 94.63   | 3 Jennifer | Conner     | F      | 4655 Da   | vi Dublin     | PA    | 18917 | 40.375  | -75.205 |          |             |          | 189a841a  |         |           | -76.153       | 0     |
| 6  | 01/01/2019 00:04      |         |         | Row grocery_n  |         | 1 Kelsey   | Richards   | F      | 889 Sara  | h Holcomb     | KS    | 67851 | 37.9931 | -100.99 | 2691     | Arboricult  | ******** | 83ec1cc8  | 1.3E+09 | 37.162704 | -100.15       | 0     |
| 7  | 01/01/2019 00:05      |         |         |                |         | Steven     | Williams   | М      | 231 Flore | es Edinburg   | VA    | 22824 | 38.8432 | -78.6   | 6018     | Designer,   | *******  | 6d294ed2  | 1.3E+09 | 38.9481   | -78.54        | 0     |
| 8  | 01/01/2019 00:05      |         |         |                |         | 7 Heather  | Chase      | F      | 6888 Hid  | k Manor       | PA    | 15665 | 40.3359 | -79.661 | 1472     | Public affa | *******  | fc28024ce | 1.3E+09 | 40.3518   | -79.958       | 0     |
| 9  | 01/01/2019 00:06      | 2720830 | fraud_S | Sch grocery_p  | 198.39  | Melissa    | Aguilar    | F      | 21326 Ta  | y Clarksvill  | e TN  | 37040 | 36.522  | -87.349 |          |             |          | 3b9014ea  |         |           | -87.485       | 0     |
| 10 | 01/01/2019 00:06      | 4.6E+12 | fraud_F | Rutf grocery_p | 24.74   | 1 Eddie    | Mendez     | M      | 1831 Fai  | th Clarinda   | IA    | 51632 | 40.7491 | -95.038 | 7297     | IT trainer  | *******  | d71c95ab  | 1.3E+09 | 40.275890 | -96.012       | 0     |
| 11 | 01/01/2019 00:06      | 3.8E+14 | fraud_l | Kerl shopping  | 7.77    | 7 Theresa  | Blackwell  | F      | 43576 Ki  | is Shenande   | VW    | 25442 | 39.3716 | -77.823 | 1925     | Systems o   | ******** | 3c74776e  | 1.3E+09 | 40.1039   | -78.624       | 0     |
| 12 | 01/01/2019 00:06      |         |         |                |         | 2 Charles  | Robles     | M      | 3337 Lis  | a Saint Pete  | FL    | 33710 | 27.7898 | -82.724 | 341043   | Engineer,   | ******** | c1d9a7dd  | 1.3E+09 | 27.6306   | -82.309       | 0     |
| 13 | 01/01/2019 00:07      |         |         |                |         | ) Jack     | Hill       | M      | 5916 Sus  | sa Grenada    | CA    | 96038 | 41.6125 | -122.53 | 589      | Systems a   | ******** | 413636e7  | 1.3E+09 | 41.6575   | -122.23       | 0     |
| 14 | 01/01/2019 00:09      | 3514865 | fraud_E | Beie shopping  | 7.7     | 7 Christop | h Castaned | M      | 1632 Co   | h High Rolls  | NM a  | 88325 | 32.9396 | -105.82 | 899      | Naval arch  | ******** | 8a6293af5 | 1.3E+09 | 32.8633   | -106.52       | 0     |
| 15 | 01/01/2019 00:09      |         |         |                |         | Ronald     | Carson     | M      | 870 Rock  | na Harringto  | r NJ  | 7640  | 40.9918 | -73.98  |          |             |          | baae0b09  |         |           | -74.336       | 0     |
| 16 | 01/01/2019 00:10      |         |         |                |         | 7 Lisa     | Mendez     | F      | 44259 B   | et Lahoma     | OK    | 73754 | 36.385  | -98.073 | 1078     | Programm    | ******** | 991c0480  | 1.3E+09 | 36.38409  | -99.048       | 0     |
| 17 | 01/01/2019 00:10      | 3565423 | fraud_1 | May shopping   | 341.67  | 7 Nathan   | Thomas     | M      | 4923 Ca   | m Carlisle    | IN    | 47838 | 38.9763 | -87.367 | 4081     | Energy en   | ******** | f12cf52be | 1.3E+09 | 38.674490 | -88.306       | 0     |
| 18 | 01/01/2019 00:11      |         |         |                |         | 7 Justin   | Gay        | M      | 268 Haye  | es Harborcre  | PA    | 16421 | 42.1767 | -79.942 | 2518     | Event orga  | ******** | 8500f3d4  | 1.3E+09 | 41.4303   | -79.493       | 0     |
| 19 | 01/01/2019 00:12      |         |         |                |         | Kenneth    | Robinson   | M      | 269 Sand  | t Elizabeth   | NJ    | 7208  | 40.6747 | -74.224 | 124967   | Operation   |          | 09eff9c80 | 1.3E+09 | 40.0796   | -74.848       | 0     |
| 20 | 01/01/2019 00:13      |         |         |                |         | 4 Gregory  | Graham     | M      | 4005 Da   | ni Methuen    | MA    | 1844  | 42.728  | -71.181 | 47249    | Market res  | ******   | 139a1bee  | 1.3E+09 | 42.2688   | -71.217       | 0     |
| 21 | 01/01/2019 00:14      | 2305336 | fraud_F | Harr gas_trans | 50.79   | Jeffrey    | Rice       | M      | 21447 P   | ov Moulton    | IA    | 52572 | 40.6866 | -92.683 | 1132     | Probation   | *******  | b9c4615b  | 1.3E+09 | 40.1889   | -91.955       | 0     |
| 22 | 01/01/2019 00:17      | 1.8E+14 | fraud_h | Klin grocery_n | € 46.28 | 3 Mary     | Wall       | F      | 2481 Mil  | ls Plainfield | NJ    | 7060  | 40.6152 | -74.415 | 71485    | Leisure ce  | ******** | 19e23c6a  | 1.3E+09 | 40.0219   | -74.228       | 0     |
| 23 | 01/01/2019 00:17      | 6.3E+11 | fraud_F | Pac shopping   | 9.55    | Susan      | Washingt   | c F    | 759 Erin  | M May         | TX    | 76857 | 31.9571 | -98.966 | 1791     | Corporate   | *******  | c4b4daeb  | 1.3E+09 | 31.6264   | -98.61        | 0     |
| 24 | 01/01/2019 00:18      | 4428780 | fraud_L | Less shopping  | 22.95   | Richard    | Waters     | M      | 7683 Na   | ta Waukesh    | a WI  | 53186 | 42.9993 | -88.22  | 95015    | Therapist,  | ******** | d2432bfea | 1.3E+09 | 43.375040 | -89.055       | 0     |
| 25 | 01/01/2019 00:18      | 3.4E+14 | fraud_k | Kun misc_net   | 2.55    | Jodi       | Foster     | F      | 551 Zach  | na Bailey     | NC    | 27807 | 35.8072 | -78.089 | 6629     | Call centr  | *******  | abe0676c  | 1.3E+09 | 36.7499   | -78.678       | 0     |
| 26 | 01/01/2019 00:20      | 3.7E+14 | fraud_[ | Dec grocery_p  | 64.09   | Daniel     | Escobar    | M      | 61390 H   | a Romulus     | MI    | 48174 | 42.2203 | -83.358 | 31515    | Police offi | ******** | 6f363661  | 1.3E+09 | 42.360420 | -83.552       | 0     |
| 27 | 01/01/2019 00:21      | 4334230 | fraud_E | Brue misc_pos  | 6.85    | Scott      | Martin     | M      | 7483 Na   | va Freedom    | WY    | 83120 | 43.0172 | -111.03 | 471      | Education   | *******  | f3c43d336 | 1.3E+09 | 43.7537   | -111.45       | 0     |
| 28 | 01/01/2019 00:22      | 4225990 | fraud_k | Kun grocery_p  | 90.22   | 2 Brian    | Simpson    | M      | 2711 Du   | ra Honokaa    | HI    | 96727 | 20.0827 | -155.49 | 4878     | Physiothe   | ******** | 95826e3c  | 1.3E+09 | 19.56     | -156.05       | 0     |

Figure 3 - Dataset 1 (requires pre-processing)

The synthetic approach to dataset creation introduces the possibility of bias in the data if the simulated data's setup be influenced by preconceptions about fraud. This suggests that only a representative or real sample of fraud data will ensure objectivity of our data.

The most important aspect of the data, however, is the features that are deemed to hold the pattern that the neural network is expected to find and learn. Identifiers within the dataset ("cc\_num" and "trans\_num") will need to be removed, and impact of geospatial data needs to be considered, e.g. latitude and longitude can be processed directly, but additional transformation might be required to represent cluster locations or meaningful groups of data.

While we can establish patterns for victims of fraud using customer's age, gender, or job, we need to consider that the fraudster account will contain made up information and might introduce bad data into our network. Ideally features might need to be stripped to only those that cannot be invalidated by the fraudster actions easily. It might be worth looking at transactions for a given account rather than in aggregate and in the context of said account consider the time between this and previous

transaction, distance of this transaction to the mean or median for the account. Without such consideration asking a neural network to learn a pattern based on someone's age, gender, city, job, or date of birth is like asking it to do palm reading and does not seem to provide a scientific basis for pattern discovery.

#### 7.2.2 Dataset 2: Synthetic Financial Dataset for Fraud Detection

This is a dataset generated by the PaySim mobile money simulator (Lopez-Rojas E. , 2024). Data preprocessing has been managed by the author and the downloadable dataset is already in a normalized state. It contains thirty columns of values between 0-1.0 and the feature names are not identifiable, aside from the fraud label (Class). This dataset approximates the state of the COMPANY's PROD dataset when imported into AWS.

This dataset's fraud instances are where fraudulent agent aims to profit by taking control of accounts, then transferring all funds to another account and finally withdrawing cash. System also flagged transactions as fraud whenever big transfers between accounts were attempted (over 200 000 in a single transaction). Transactions identified as fraud were subsequently cancelled, therefore several features (OldbalanceOrg, newbalanceOrig, oldBalanceDest and newbalanceDest) had to be removed during pre-processing stage to prevent the model from learning how to discover fraud by looking at which transactions were cancelled and highlighting those.

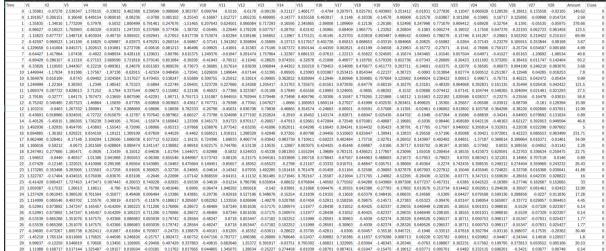


Figure 4 - Dataset 2 (already pre-processed by original author / third-party)

#### 7.3 MACHINE LEARNING PIPELINE

To preprocess dataset 1, we first drop columns which cannot serve as features in fraud detection ("cc\_num", "trans\_num"), those where word embedding is usually required (e.g. "job"), but is not part of our model design, or which introduce high dimensionality ("street", "city", "zip").

```
rom sklearn.preprocessing import StandardScaler, OneHotEncoder, FunctionTransformer
from sklearn.compose import ColumnTransformer from sklearn.pipeline import Pipeline
 from sklearn.impute import SimpleImputer
 from sklearn.base import BaseEstimator, TransformerMixin
 import <mark>numpy</mark> as np
 import pandas as pd
 class AgeTransformer(BaseEstimator, TransformerMixin):
     def fit(self, X, y=None):
     def transform(self, X):
            return X.applymap(lambda dob: datetime.datetime.now().year - datetime.datetime.strptime(dob, '%Y-%m-%d').year).values.reshape(-1, 1)
 # Custom transformer to extract date time features
 :lass DateTimeFeaturesTransformer(BaseEstimator, TransformerMixin):
          return self
     def transform(self, X):
    dt_series = pd.to_datetime(X.iloc[:, 0], format='%Y-%m-%d %H:%M:%S')
           return np.vstack([dt_series.dt.hour, dt_series.dt.dayofweek]).T
train_data = train_data.drop(["cc_num", "trans_num", "street", "city", "zip", "job", "Unnamed: 0", "merchant", "first", "last"], axis=1)
test_data = test_data.drop(["cc_num", "trans_num", "street", "city", "zip", "job", "Unnamed: 0", "merchant", "first", "last"], axis=1)
# Separate the target variable before applying transformations
y_train = train_data["is_fraud"].values # Convert to numpy array
y_test = test_data["is_fraud"].values # Convert to numpy array
X_train = train_data.drop(["is_fraud"], axis=1)
X_test = test_data.drop(["is_fraud"], axis=1)
```

Figure 5 - Dataset 1 pre-processing code.

Then the continuous and categorical features are split, the continuous values are scaled (normalized) into range of 0-1, while the categorical features are one-hot encoded. Age is derived from Date of Birth and DateTime is transformed to make e.g. 'day of the week' or 'hour' a feature to be looked at by the neural network.

```
from sklearn.preprocessing import OneHotEncoder
    # Select the continuous columns to be scaled
    continuous_cols = ['amt', 'lat', 'long', 'city_pop', 'merch_lat', 'merch_long']
    # Select columns for one-hot encoding
    categorical_cols = ['category', 'gender', 'state'] # Add other categorical columns as necessary
    numeric_transformer = Pipeline(steps=[
        ('imputer', SimpleImputer(strategy='median')),
('scaler', StandardScaler())])
    categorical_transformer = Pipeline(steps=[
        ('imputer', SimpleImputer(strategy='constant', fill_value='missing')),
        ('onehot', OneHotEncoder(handle_unknown='ignore'))])
    preprocessor = ColumnTransformer(
        transformers=[
            ('num', numeric_transformer, continuous_cols),
                  ', categorical_transformer, categorical_cols),
            # For high cardinality features, you could use a different strategy, e.g., feature hashing
            ('age', AgeTransformer(), ['dob']),
            ('dt', DateTimeFeaturesTransformer(), ['trans_date_trans_time'])
        remainder='drop')
    # Fit on training data and transform both training and test data
    train_features = preprocessor.fit_transform(X_train)
    test_features = preprocessor.transform(X_test)
```

Figure 6 - Dataset 1 pre-processing code continued

These are then turned into a tensor and saved as X\_train, y\_train, X\_test and y\_test (Dataset 1 came already split into train and test with a 75/25 ratio).

Data then needs to be resampled due to the heavily unbalanced nature of fraud datasets. The RandomUnderSampler from the Imblearn.under\_sampling library is used to achieve a 2:1 ratio of non-fraud to fraud transactions. It takes snippets from the non-fraud transactions until a preset ratio is achieved, as shown below.

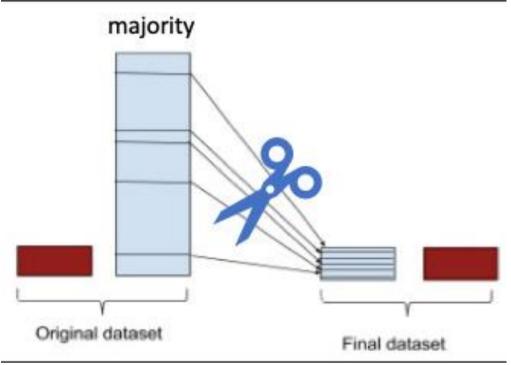


Figure 7 - How Under Sampling works.

```
[6] # Random Undersampling
import imblearn
from imblearn.under_sampling import RandomUnderSampler
undersample = RandomUnderSampler(sampling_strategy=0.5)

X_train_under, y_train_under = undersample.fit_resample(X_train, y_train)

X_test_under, y_test_under = undersample.fit_resample(X_test, y_test)
```

Figure 8 - Under sampling Code.

Visualizations of data are mostly handled by matplotlib.pyplot and seaborn libraries, with some functions saved within an external helper\_functions.py file for reproducibility and clarity.

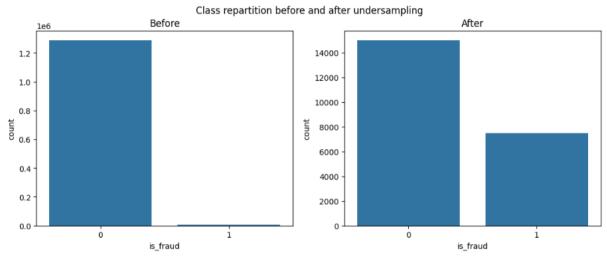


Figure 9 - Visualization of dataset before and after Under sampling.

A base-model is created to benchmark future optimisations against, using TensorFlow Sequential API with a basic twenty-four neuron input layer utilising "relu" activation and a single neuron output layer with "sigmoid" activation. Binary cross entropy has been used for this classification task and a jack-of-all-trades optimizer Adam was applied. A tensorboard callback will generate data for further analysis, however two visualizations are generated for each model featuring loss and accuracy curves and a confusion matrix.

```
× [16]
        import tensorflow as tf
        import helper_functions
        model_0 = tf.keras.models.Sequential([
            tf.keras.layers.Dense(24, activation="relu"),
tf.keras.layers.Dense(1, activation="sigmoid")
        model_0.compile(loss=tf.keras.losses.BinaryCrossentropy(),
                         optimizer=tf.keras.optimizers.Adam(),
                         metrics=["accuracv"])
 [17] history_0 = model_0.fit(X_train_under, y_train_under,
                                 callbacks=[helper_functions.create_tensorboard_callback("tensorboard","model_0")],
                                  epochs=10,
                                 validation_data=(X_test_under, y_test_under),
       Saving TensorBoard log files to: tensorboard/model_0/20240325-092109
                                                   - 4s 4ms/step - loss: 0.4019 - accuracy: 0.8632 - val_loss: 0.3568 - val_accuracy: 0.8802
        704/704 [==
                                                     2s 2ms/step - loss: 0.3211 - accuracy: 0.8861 - val_loss: 0.3424 - val_accuracy: 0.8657
        704/704 [==
Epoch 3/10
        704/704 [==
Epoch 4/10
                                                      2s 2ms/step - loss: 0.2989 - accuracy: 0.8874 - val_loss: 0.3080 - val_accuracy: 0.8799
                                                      2s 2ms/step - loss: 0.2863 - accuracy: 0.8894 - val_loss: 0.3030 - val_accuracy: 0.8878
        Epoch 5/10
        704/704 [=:
Epoch 6/10
                                                     2s 2ms/step - loss: 0.2796 - accuracy: 0.8894 - val_loss: 0.2972 - val_accuracy: 0.8758
                                                     2s 3ms/step - loss: 0.2734 - accuracy: 0.8896 - val_loss: 0.2918 - val_accuracy: 0.8777
                                                     2s 2ms/step - loss: 0.2671 - accuracy: 0.8884 - val loss: 0.2813 - val accuracy: 0.8819
        704/704 [==
        Epoch 8/10
        .
704/704 [==
                                                     2s 2ms/step - loss: 0.2603 - accuracy: 0.8915 - val loss: 0.2930 - val accuracy: 0.8923
        Epoch 9/10
                                                    - 2s 2ms/step - loss: 0.2566 - accuracy: 0.8905 - val_loss: 0.2717 - val_accuracy: 0.8811
        704/704 [==
        Epoch 10/10
                                                ==] - 2s 2ms/step - loss: 0.2518 - accuracy: 0.8913 - val_loss: 0.2768 - val_accuracy: 0.8844
```

Figure 10 - base model architecture and training / fitting process.

#### 7.4 EXPERIMENTATION FOR LEARNING OPTIMISATION

# 7.4.1 Base Model under sampled

The optimization was divided into two pillars. model\_0 is the base model utilizing Dataset 1 which underwent pre-processing, which itself could have introduced errors. Therefore model\_1 was created which had the same structure as model\_0 but was fitted against dataset 2, which was pre-processed by the dataset's author already (and so assumed to work for ML).

Furthermore, each base model features sub-models (a, b, c) each attempting to improve the scores by introducing a single modification.

First observation for both base models is that the validation accuracy curve, although moving in the right direction, suffers from volatile changes. This could indicate that the neural network is struggling to learn the pattern within the data, that the pattern is conflicting or that the data requires reshuffling.

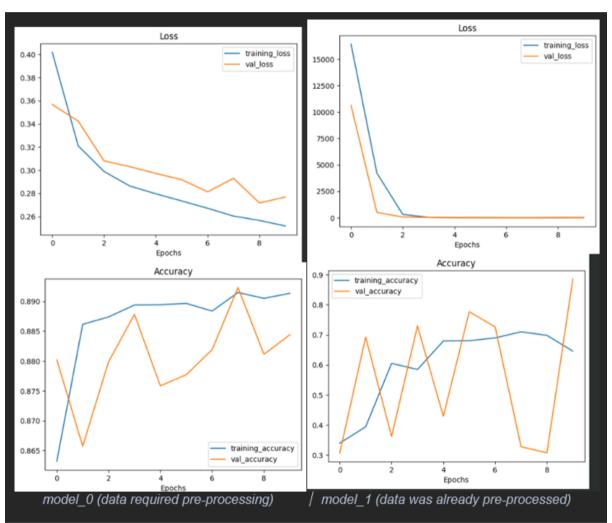


Figure 11 - Base Model's Loss and Accuracy

Layers: input twenty-four neurons RELU, no hidden layer, output 1 neuron Sigmoid

loss = BinaryCrossentropy, Optimizer = Adam

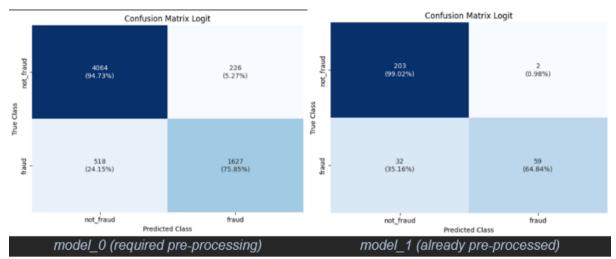


Figure 12 - Confusion Matrix for base models.

Layers: input twenty-four neurons RELU, no hidden layer, output 1 neuron Sigmoid

loss = BinaryCrossentropy, Optimizer = Adam

#### 7.4.2 Base Model Full dataset

While it is recommended to under sample fraud datasets to make the classes more balanced, it only makes sense to expect the model to then be able to generalize across the entire dataset. The below figures show a confusion matrix for the full datasets (generating loss curves would involve fitting the model against the full dataset which would obscure the patterns learned, if any).

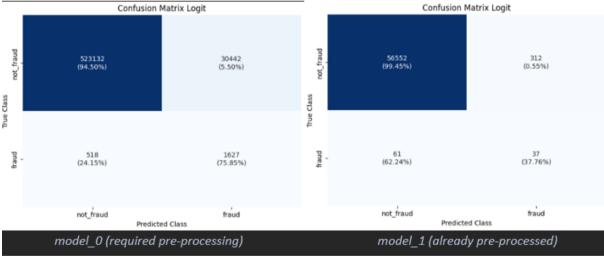


Figure 5 - Confusion Matrix for Base Models using FULL dataset (not under sampled)

The confusion matrix shows that the model\_0 for which we controlled the pre-processing process does generalize for the entire dataset, while model\_1 where pre-processing has been performed by a third party (author of the simulated dataset) looses on accuracy considerably, generating multiple false negatives (fraud instances that were predicted as not being fraud).

## 7.4.3 Adding a Hidden layer

Addition of a hidden layer containing twenty-four neurons ("relu" activation) did improve the accuracy of the model\_0, but has cause significant overfitting for model\_1 which was not able to predict when working with even the under sampled test dataset:

```
model_0_b = tf.keras.models.Sequential([
       tf.keras.layers.Dense(24, activation="relu"), tf.keras.layers.Dense(24, activation="relu"), tf.keras.layers.Dense(1, activation="sigmoid")
     model_0_b.compile(loss=tf.keras.losses.BinaryCrossentropy(),
               optimizer=tf.keras.optimizers.Adam(),
(47] history_0_b = model_0_b.fit(X_train_under, y_train_under, callbacks=[helper_functions.create_tensorboard_callback("tensorboard","model_0_b")],
                    epochs=10,
                    validation data=(X test under, y test under),
     Saving TensorBoard log files to: tensorboard/model_0_b/20240325-111708
    704/704 [===
Epoch 2/10
704/704 [===
Epoch 3/10
               704/704 [===
Epoch 4/10
     704/704 [===
Epoch 5/10
                    704/704 [===
Epoch 6/10
                      =========] - 2s 3ms/step - loss: 0.2268 - accuracy: 0.9037 - val_loss: 0.2288 - val_accuracy: 0.9047
     704/704 [==
Epoch 7/10
     704/704 [==:
Epoch 8/10
                      =========] - 2s 3ms/step - loss: 0.2019 - accuracy: 0.9160 - val_loss: 0.2124 - val_accuracy: 0.9110
     704/704 [==
Epoch 9/10
     704/704 [==:
Epoch 10/10
                  ---
704/704 [===
```

Figure 13 - model\_0\_b - architecture and fitting / training shown.

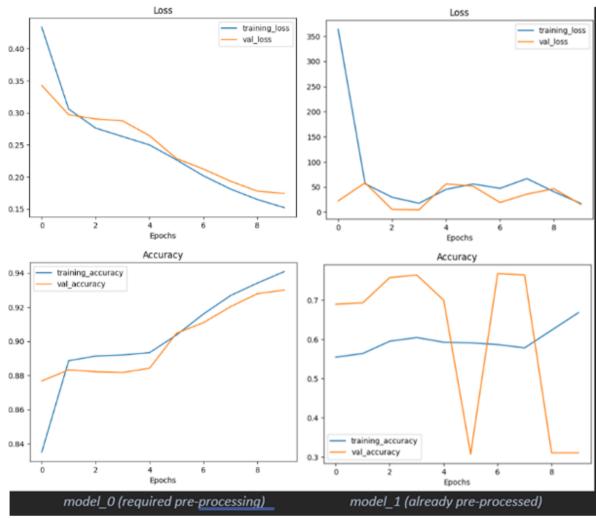


Figure 14 - Accuracy and Loss for a Complex neural Network with 1 Hidden layer of twenty-four neurons ("relu")

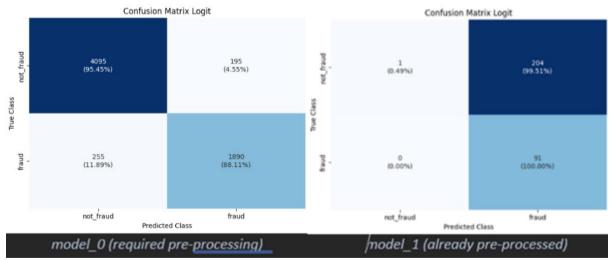


Figure 15 - Confusion Matrix when Hidden Layer of 24 Neurons added ("relu")

# 7.4.4 Additional Epochs

Model\_0 seems to be the one able to satisfy accuracy conditions for a successful ML model to predict fraud with ability to generalize to a wider unseen dataset. However, its learning curves have not yet plateaued after only 10 epochs, therefore additional training time might still improve the results.

Figure 16 - model\_0\_c architecture and fitting / training process shown.

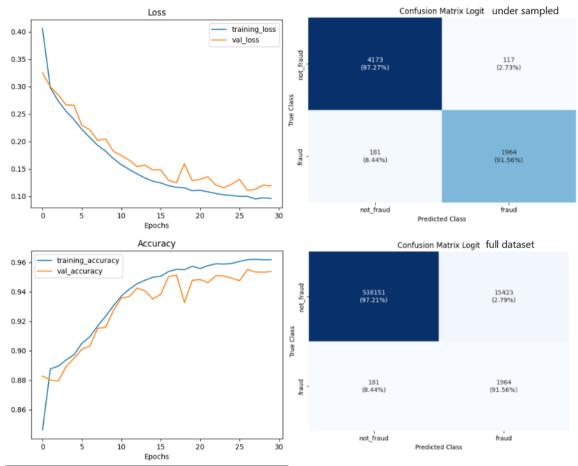


Figure 17 - model\_0 (where pre-processing was controlled by us) with Hidden layer of twenty-four neurons ("relu") and given 30 epochs to train.

As can be seen from the figure above, where results of 30 epoch training of our complex neural network are shown, the network is able to predict with 95% success rate against an unseen data, which is a result that should confidently satisfy a business requirement for a fraud detection ML solution.

#### 7.5 EXPERIMENTATION FOR PERFORMANCE

Total training time for the most complex model in this artifact – model\_0\_c – is a still relatively modest 82.20 seconds for 30 epochs (2-3s per epoch) and considering the size of the dataset GPU processing is not expected to have a significant impact on the training time. In fact, when connected to a T4 GPU on Google Collab the training time for the same model was 155.30 seconds (4-5 seconds per epoch) which is twice as long. This is due to the benefits of GPUs and TPUs being most visible for the ML tasks that require significantly more calculation.

The fraud problem that is being tackled is based around a dataset that is a simple data frame, albeit with over a million rows, however voice and image processing are good examples where the number of calculations grows exponentially.

A typical Convolutional Neural Network employed to process even simplest of images would have many more trainable parameters. For example, one processing a simple 224 by 224 pixel images based

on the efficientnetb0 CNN model has over four million parameters, as compared to our 'complex' neural network model\_0\_c that has only 2473 parameters.

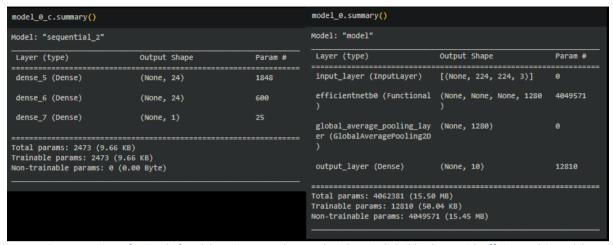


Figure 18 - comparison of a simple fraud detection neural network with a single hidden layer with efficientnetb0 model.

# 7.6 BUSINESS FACTORS AND DEPLOYMENT APPROACH

Although a successful fraud detection model was developed based on the simulated dataset generated against credit card fraud scenarios, it is not immediately transferable to serve COMPANY's needs.

Firstly, it does not represent COMPANY's business model, which focuses on providing share and pension services. As such the nature of fraud experienced by our company will be different from that found in other parts of the industry. Most importantly, valid features will need to be identified, as we have seen that control of the dataset, its features and pre-processing it is subjected to vastly affect the results achieved and whether the model can generalize to a wider unseen dataset.

Secondly a viable implementation strategy needs to be devised, which would answer the question of where, when, and how the model can act on data in our PROD systems. One option is for it to analyse new transactions live as they are happening and although this approach would provide greatest benefit and ability to proactively tackle fraud it would also face additional complexity in that some features of the transaction are only available after it has been finalized.

Implementation of such a fraud detection model would introduce extra cost and liability for any false positives the model brings up, both in terms of staff time and resources that need to be dedicated to investigating such false positives, but also Service quality and cost due to potential inconvenience for customers should COMPANY decide to act based on a false positive flag from the model. However, it might be argued that the benefit from catching even a single fraudster trying to steal vast sums of money outweighs the necessary operational cost of implementing such a solution.

Furthermore, applying such a model, whether live or after finalization of transactions would require us to fulfil certain legal conditions one of which is acknowledgement from our customers to be assessed by an AI system. Biggest challenge however lies in COMPANY being a data processor for our clients and to implement such a neural network we would need to negotiate access to client PROD data, even if it is only needed for initial anonymization. It could, however, be argued that such data analysis lies within EQs rights to inspect and improve our own services as provided to the client.

The architecture using AWS SageMaker has already been outlined in part one of this report, however it is worth elaborating on the process once the model is exported from the cloud platform. The model

would at that point have been trained and validated on the anonymised dataset(s) and be saved in an exportable / importable format, such as HDF5.

To avoid sending even the anonymized and normalized Production data across to the AWS SageMaker platform which would usually handle deployment through its APIs, COMPANY could setup its own API system on-premises, as the model doing the predictions does not require bespoke ML resources that AWS offers.

Alternatively, COMPANY could embed the model's prediction call directly in relevant application code. This would allow for a low latency solution that can serve as the last gatekeeper before a transaction is finalized. In POC implementation the model could serve as an additional check that fires up a red flag to a relevant human operator, who then investigates the alert. This way the application could operate unchanged, eliminating the risk of the model causing unforeseen delays or cancellations to transactions, which in the case of a live market especially could lead to financial repercussions down the road.

# 8 Personal reflection on the learning experience

This Fraud Detection Neural Network report / proposal is a considerable step-up from the last proposal, which dealt with effectively a third-party solution implemented using either COMPANY's own or cloud architectures. It is also, perfectly aligned with COMPANY's AI policy which does seem to favour solutions developed in-house over those procured from third parties due to data privacy and security constraints. What I have learnt while exploring TensorFlow AWS SageMaker and potential applications of ML / AI within COMPANY will, I have no doubt, help resolve some of the more pressing needs of the company and modernize our processes. The next step for exploring the topic of fraud prevention using complex neural networks at COMPANY, or even any other ML applications developed in house, will be to setup an AWS SageMaker environment that can built upon the network developed in this artifact with a data specifically simulated to fit EQs share and pension transaction scenarios.

What I have learnt about fraud, can be expanded with knowledge from the business about what kind of fraud occurrences we most want to track and predict and a wider collaboration within the business would enable for this proposed application to be fine-tuned to the existing problems within the company.

# 9 BIBLIOGRAPHY

- Amazon Inc. (2024, 03 10). *Amazon SageMaker Machine Learning Solution*. Retrieved from AWS: https://aws.amazon.com/pm/sagemaker/
- Amazon Inc. (2024, 03 10). *Machine Learning Service Amazon SageMaker Pricing AWS*. Retrieved from AWS: https://aws.amazon.com/sagemaker/pricing/
- Amazon Inc. (2024, 03 10). *Use Amazon SageMaker Built-in Algorithms or Pre-trained Models*. Retrieved from AWS: https://docs.aws.amazon.com/sagemaker/latest/dg/algos.html
- Change. (2024, 03 11). *PaySim Change Financial*. Retrieved from Changefinancial: https://changefinancial.com/paysim/
- Kulpa, A. (2024, 03 11). *AWS Sage Maker*. Retrieved from MIRO Board: https://miro.com/app/board/uXjVNi7PVuE=/?share\_link\_id=183189882262
- Lopez-Rojas, E. (2024, 03 24). Synthetic Financial Datasets For Fraud Detection. Retrieved from kaggle.com: https://www.kaggle.com/datasets/ealaxi/paysim1?rvi=1
- Lopez-Rojas, E. A. (2016). Applying Simulation to the Problem of Detecting Financial Fraud. *Blekinge Tekniska Hogskola*.

- Nandwani, H., Oyibo, M. E., & Shelton, T. (2022, 01 13). *How Experian uses Amazon SageMaker to Deliver Affordability*. Retrieved from AWS: https://aws.amazon.com/blogs/architecture/how-experian-uses-amazon-sagemaker-to-deliver-affordability-verification/
- Shenoy, K. (2024, 03 25). *Credit Card Transactions Fraud Detection Dataset*. Retrieved from Kaggle.com: https://www.kaggle.com/datasets/kartik2112/fraud-detection/data